

ETP TRAINING NEEDS ASSESSMENT

COMPANY NAME: _____

Objective of the Training Needs Assessment:

ETP funded training is aimed at retraining workers in companies facing out-of-state competition in the skills necessary to compete in today's high-tech economy. ETP wants to ensure that the training is justified by the company's need to train its employees to remain competitive. ETP is committed to making sure that the Training provided is customized to the needs of the business and its employees.

This form is designed to conduct a Training Needs Assessment of the company and its employees to understand the current business drivers, reasons for implementing new technology and the resulting need to train employees in new technology. Your feedback is critical to developing a curriculum that meets your needs and one that will enable us to train your employees to become immediately productive in your environment. Please take a few minutes to answer the questions below. If you would like to provide detailed answers to any question, attach extra pages at the end of the form.

Detailed Subject Requirements

Keeping your business goals in mind, please identify the subject areas in which your employees need to be trained. Your answers will help us customize the curriculum to directly meet your needs.

Subject Area	Yes	No
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TCP/IP and OSI networking models		
Operating Cisco routers and LAN switches		
LAN switching basics, VLANs, and Trunking		
IP addressing and subnetting		
Basic router configuration and operation		
Discovering information about an IP network		
Select, connect, configure and troubleshoot Cisco Networking devices		
Design and build a multirouter, multigroup internetwork for LAN/WAN.		
Configure and troubleshoot LANs and VLANs		
Configure IP Addresses, subnet masks and gateway addresses on routers		
Configure and troubleshoot Access Control lists		
Assessing network problems using the OSI		
Troubleshooting routing protocols		
Deploying and troubleshooting Cisco routers and switches using Cisco IOS		
Advanced IP Addressing to Include VLSM		
WAN Serial Interfaces using Frame Relay PVCs		
IPv6, NAT, CIDR, and Route Summarization		
Routing Updates and Packet Flow		
OSPF Environment and Correct Operations		
Scalable, Routed Networks		
Planning and configuring VLANs with VTP		
Confirming router redundancy using HSRP, VRRP, GLBP, SRM, and SLB		
Building and verifying ISL trunks		
Enterprise Edge, Network Management		
Configure WAN technologies; Frame Relay, ISDN, Cable Modem, and DSL		
Configure DSL and ISDN and implement NAT		
Controlling Network Access with PAP and CHAP		
Design a Remote Access Network		
Plan Traffic Shaping		
Configure and trouble shoot WAN broadband technologies		

Training Delivery Methods

In our experience delivering high-technology training, the most effective method is a combination of Class Lecture and hands-on lab on the computer. In addition, some employees bring sample problems that they use during the hands-on lab exercises. This enables them to directly apply the skills learned to specific company functions. In addition to these methods, please tell us how you would like us to train your employees:

Signed:

Name and Title

Date